

Field	Mandatory	Default value	Comments
operation	No	U	Available operations: - C: Indicates a creation operation. - U: Indicates a change operation. - D: Indicates a delete operation.  If a different operation is indicated, an error will occur indicating that the operation is not correct. If no operation is indicated, it will act as if operation U had been indicated.
username	Yes		
name	If operation C is indicated or no operation is indicated		
customer	No		It should only exist in the case of super managers  If a U operation indicates customer, the value will not be updated. The customer indicated will only be used to check that it matches the user to be updated (otherwise an error will occur). The same will happen in case the operation is C and the user already exists.
email	If operation C is indicated or no operation is indicated		
surname	If operation C is indicated or no operation is indicated		
enabled	No	1 / true / on	If a value is indicated for this field, it will be the one that applies.  If the column is omitted, the value is retained!
password	If operation C is indicated or no operation is indicated		
language	No	The customer language updated	If a value is indicated for this field, it will be the one that applies. If it is a creation, the default value will be applied (note that an error will occur if this field is not indicated and neither is the customer, as we couldn't deduce the language to be applied).  If the column is omitted, the value is retained!
timezone	No	The customer timezone updated	If a value is indicated for this field, it will be the one that applies. If it is a creation, the default value will be applied (note that an error will occur if this field is not indicated and neither is the customer, as we couldn't deduce the language to be applied).  If the column is omitted, the value is retained!
officePhone	No		
mobilePhone	No		
interests	No		
aboutMe	No		
location	No		
welcomeMail	No	false	If the indicated operation is C or U and the value of this field is true, a welcome e-mail will be sent to the created/updated user.
authSource	If the client has multiple authentication activated		The possible values are: LOCAL, CAS, SAML, LDAP.
lcloud	If operation C is indicated or no operation is indicated		Comma-separated list of roles to be applied to the user in NetexCloud (lcloud). Please, note the following: - If the exporting user has English language configured the csv separator is the comma and the user list delimiter is the double quotes. For example: "admin,support,user". - If the exporting user has Spanish language configured the csv separator is the semicolon and the user list delimiter is the double quotes. For example: admin;support;user.  The possible values are: admin, groupadmin, support and user. All three roles can be given to the same user.  User import when my user has support role: - If you give someone the role support you must also give them the role admin.  User import when the client has "pin-roles" activated between NetexCloud and Central: - If you give someone the NetexCloud groupadmin role, you must also give them the Central groupadmin role.
lcentral	No		Comma separated list of roles to be applied to the user in Central (lcentral). Please, note the following: - If the exporting user has English language configured the csv separator is the comma and the user list delimiter is the double quotes. For example: "admin,support,trainer,user". - If the exporting user has configured spanish language the csv separator is the semicolon and the user list delimiter is not needed. For example: admin;support;trainer;user.  The possible values are: admin, groupadmin, support, trainer and user. All four roles can be given to the same user.  User import when my user has support role: - If you give someone the support role, you must also give them the admin role.  User import when the client has "pin-roles" activated between NetexCloud and Central: - If you give someone the Central groupadmin role, you must also give them NetexCloud groupadmin role.  If you indicate this column without a value, the user roles will be deleted in Central.
lsocial	No		Role to be applied to the user in Social (lsocial). The following must be taken into account: - The possible values are: admin and user. - Only one of the two roles can be given to the same user.  If this column is indicated without a value, the user roles will be deleted in Social

other platforms	No		<p>Comma-separated list of roles to be applied to the user on the platform. The following must be taken into account:</p> <ul style="list-style-type: none"><li>- If the exporting user has English as language, the csv separator is the comma and the role list delimiter is the double quote. For example: "teacher,student".</li><li>- If the exporting user has configured as language the spanish one, the csv separator is the semicolon and the role list delimiter does not need a delimiter. For example: teacher;student.</li><li>- The possible values are the names of the roles associated to the platform.</li></ul> <p>Examples of other platform codenames: lplay (LearningCloud), contentCloud (contentCloud), lmaker (LearningMaker). Simply download CSV template to obtain the complete list of available codenames at your client.</p> <p>If this column is indicated without a value, the user roles will be deleted in the corresponding platform.</p>
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